30/01/2020

**EOC Grievance outcome**

As members are aware, UNISON recently raised an Issue Resolution (grievance) on behalf of our EOC members regarding the imposition of a blanket ban of the use phones, internet, eating and other activities which maintain concentration and well-being in the department during periods of low demand.

UNISON and other Trade unions met with the Trust today as part of the informal process where an agreement was made to apply status quo and return to the previous working practice.

UNISON will work with the trust to agree a positive way forward to ensure that the same situation does not occur again.

Please contact [yas.unison@nhs.net](mailto:yas.unison@nhs.net) or your local steward with any queries or concerns

UNISON Branch Committee