17/01/2020

**EOC Issue resolution**

UNISON has raised a formal grievance with the Trust with regards to the draconian ban of phones, internet use, cigarette/E-cigarette breaks, eating and other activities which help maintain concentration at times of low demand in EOC.

UNISON believes this is completely the wrong approach and urges the Trust to reinstate the previous working practices rather than implementing knee jerk actions.

UNISON feel members should not be subjected to this type of treatment in an already busy and stressful environment.

UNISON will keep members informed of any developments.